



Milton Springers Gymnastics Accessibility Policies

Milton Springers Gymnastics Club is committed to providing a respectful, welcoming, accessible, and inclusive environment for all persons with disabilities in a way that is respectful of the dignity and independence of people with disabilities.

Milton Springers believes in integration and equal opportunity, and we are committed to meeting the needs of our customers with disabilities in a timely manner. We will do so by removing and preventing barriers to accessibility in our facility, and by meeting our accessibility requirements under Ontario's Accessibility Laws.

Communication

Milton Springers will communicate with our customers with disabilities in ways that take into account their disability. When asked, we will provide information about our organization and its services, including public safety information, in accessible formats or with communication supports.

Assistive Devices

Milton Springers will ensure that our staff are trained and familiar with various assistive devices we have on site, or that we provide that may be used by customers with disabilities while accessing our goods or services.

Support Persons

Clients with a disability that require a support person will both be permitted full access to our facility and will not be prevented from having access to their support person at any time. All client confidentiality requirements and practices will also apply to support persons.

Participants with a disability will be charged the appropriate program fee. Their support person is not required to pay any additional fees, but may be required to pay the Gymnastics Ontario insurance fee of \$30.00 if participating in more than 3 visits to our facility.

Service Animals

Milton Springers recognizes that some customers require the support of service animals to assist them in overcoming barriers, and that these animals are working animals. Clients that require the assistance of service animals will be permitted full access to our facility, unless otherwise excluded by law.

Notice of Temporary Disruption

In the event of a temporary disruption to services or the facility for customers/members with disabilities, Milton Springers will notify customers/members promptly. A clearly posted notice will include information about the reason for the disruption, its anticipated length of time, and a description of alternative facilities or services if available.

Feedback

Milton Springers is committed to becoming a barrier free environment and meeting the requirements of all existing legislation relating to removing and preventing barriers to people with disabilities that may interfere with their ability to have full access to the programs and services provided by Milton Springers.

Milton Springers will ensure that its process for receiving and responding to feedback are made available to any persons with disabilities. Milton Springers encourages any feedback regarding our facility's accessibility. Milton Springers will use this feedback to identify, repair, remove or improve any barriers that may prevent access to our facility or our programs.

Milton Springers welcomes your feedback by any of the following preferences;

By email at miltonspringers@bellnet.ca

In person: We are located in the Milton Sports Centre 605 Santa Maria Blvd, Milton Ontario, L9T 6J5

By Phone: 905-878-5030

In writing; 605 Santa Maria Blvd, Unit #1, Milton Ontario, L9T 6J5

Or by any other format that meets the requirements of any persons with disabilities.

All feedback will be assessed by our administrative staff, and forwarded to the General Manager and/or Board of Directors for review. Responses to customers regarding feedback will be addressed in a timely manner.